

NTT ICT Technology Solutions

Providing stable infrastructure in a fast-changing world

Digital transformation is well and truly underway. Businesses are rapidly evolving as they review their on-premises systems, identify opportunities to shift some of them to a hybrid or cloud environment, and build networking and management frameworks to keep them all working smoothly and seamlessly together.

Australia and New Zealand companies are spending more than the global average on digital transformation initiatives, according to Gartner, with 21 percent of IT budgets spent on digital initiatives in 2017 and 32 percent of IT budgets this year.

Yet despite enthusiasm about transformation, most IT spend continues to go towards maintaining, optimising, and consolidating existing data centres and on-premises systems.

In times of change, it's easy to overlook the impact of existing infrastructure on new operating models. Other businesses understand the complexity that a hybrid model can introduce, but struggle to build a team of people with the right skills and proven expertise.

A PARTNER WITH EXPERIENCE

The key to hybrid IT success is finding the right infrastructure partner – one with the knowledge and track record to both optimise the existing environment, and to be a trusted guide through the digital transformation process.

NTT Communications ICT Solutions (NTT ICT) has over 15 years' experience offering a broad range of professional services to support business transformation at the infrastructure level.

Our Professional Services team is filled with technical, business, and vendor-certified infrastructure technology experts with years of experience working with customers through consulting, design, deployment, and operational phases.

This includes analysing current environments and performing a comprehensive ICT environment health check, through to the design of data centre virtualisation, high availability, disaster recovery, hyperconverged, private and public cloud solutions to support your specific business objectives.

Our capabilities also span the deployment of physical systems, software installation, configuration, infrastructure integration, training, and user acceptance testing as well as a complete range of migration services to streamline your cloud migration and legacy modernisation.

By working with partners that know how to build and operate an efficient on-premises environment, you can embrace digital transformation, and the potential of hybrid IT, with clear objectives in mind – and the confidence that only a history of success can provide.

NTT ICT IS ABLE TO OFFER THE FULL RANGE OF SERVICES WE REQUIRE INCLUDING MANAGEMENT AND RENEWAL OF MAINTENANCE AGREEMENTS AND SOFTWARE LICENCES ACROSS A BROAD RANGE OF DIFFERENT PRODUCTS FROM DIFFERENT VENDORS.

– ADAM WRIGHTSON, GENERAL MANAGER, HOYTS CINEMA TECHNOLOGY GROUP

GREAT RESULTS SPEAK FOR THEMSELVES

NTT ICT's track record is unparalleled, with satisfied Australian customers including Hoyts, RMIT University, Equifax, Patrick, RISE, and others. Successful engagements have elicited strongly positive feedback from our Net Promoter Score such as:

"I have had nothing but a good experience with NTT and have an excellent relationship with their account manager. They have been by far the best supplier I've dealt with in over 15 years in IT."

"They have huge diversity in terms of their offering. The technical knowledge of their staff is extremely high. They do everything, so I'm confident they have the technical know-how to solve any of my company's problems, big or small."

BUILDING THE RIGHT SOLUTION FOR YOUR FUTURE

Infrastructure is critical to every business, whether you are just considering your cloud and hybrid transformation or well into it. This is why a strong infrastructure partner like NTT ICT is invaluable to the cloud and digital-transformation journey.

With access to local and international data services, NTT ICT maintains active relationships with over 300 vendors to deliver the best infrastructure solution for your requirements. Those vendors have invested in their relationship with us, providing the best training and support to ensure that we get the best solution for our customers.

We also provide supporting services such as infrastructure and change management, to take the guesswork out of running and growing your hybrid environment in the long term.

After all, digital transformation is all about managing and enabling change – and NTT ICT's Technology Solutions' experts are, too.

Whether you need a network upgrade or a completely new operating environment, let our experts take care of all of your infrastructure issues – while you focus on transforming your business.

WITH YOU THROUGH THE ENTIRE LIFECYCLE

Successful transformation is about much more than the initial change. Businesses need sustainable maintenance and management strategies that will help them continue to benefit from the stability of on-premises systems, while benefiting from transformational change.

NTT ICT addresses this ongoing requirement with end-to-end lifecycle management solutions including professional services, procurement, warehousing, deployment, and maintenance.

These five stages cover every aspect of the infrastructure lifecycle, with robust and effective solutions for managing the

Because we're running our business every day, we know how to do the same with yours. NTT ICT's proven expertise ensures smooth management of every facet in lockstep, to ensure smooth and effective infrastructure operations that will enable and support your hybrid future.

Change is in the air. As your business transforms, the support of a comprehensive infrastructure partner will help you successfully navigate the challenges of digital transformation – and ensuring that your hybrid IT infrastructure will support your business, no matter where your business strategy takes you.

Talk to NTT ICT to find out how we can help you get there.

CONTACT US

Learn more about our Technology Solutions at <https://www.nttict.com/infrastructure>

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design and migration of your architecture, the negotiation and purchase of your products and solutions, and the configuration and delivery of your equipment across Australia and the world.

Our vendor-certified experts manage deployment of your solutions, as well as the setup, testing, and training of your staff. And, through ongoing maintenance partnerships, we manage your environment right through its lifecycle – with contract optimisation, multi-vendor support, and disposal of outdated equipment when it reaches the end of its life.

And these aren't just capabilities on a brochure: every day, we use them ourselves, managing more than 140 data centres globally. We maintain our own infrastructure, test new technologies and work closely with vendors, allowing us to provide a complete hybrid solution while providing a single point of contact.

NTT ICT'S APPROACH TO INFRASTRUCTURE REFRESH RESULTED IN ZERO DOWNTIME FOR OUR OPERATIONS, AND ZERO FRICTION IN TERMS OF TEETHING ISSUES AND USER ACCEPTANCE.

– ADRIAN SANDRIN, CIO OF PATRICK

WHO IS NTT ICT?

NTT Communications ICT Solutions (NTT ICT) provides network, data centre, infrastructure, security, cloud and managed services to Australian companies who care about quality and reliability. We provide a broad range of services that underpin customer applications, connect their communities of interest and protect their digital assets. Our technology services enable their people to do their best work.

NTT ICT helps companies expand into Asia and globally. Customer support is provided by our team of local experts and engineers. We have the engineering skills, financial strength and global reach to back up what we say we can do. NTT ICT is a subsidiary of NTT Communications, one of the largest ICT companies in the world, backed by NTT Com's leading global Tier 1 IP network, and a VPN network reaching 196 countries/regions and over 140 secure data centres. www.nttict.com